

- J. Reynolds, Chair**
- W. Baxter, Vice-Chair**
- J. Brown
- C. Ellinger
- T. Fogle
- B. Monarrez
- D. Gray
- F. Brown
- D. Sevigny
- K. Plomin



AGENDA

Social Services and Public Safety Committee

May 2, 2023

1:00 P.M.

- | | | |
|-------------|---|----------------|
| I. | Approval of March 14, 2023 Committee Summary | (1-2) |
| II. | Crime Reduction Technology | (3-10) |
| III. | After Action Review | (11-29) |
| IV. | Items Referred to Committee | (30) |

"Social Services and Public Safety Committee, to which shall be referred matters relating to the department of social services and its divisions, the department of public safety and its divisions, any related partner agencies, and matters relating to capital improvement projects."- Council Rules & Procedures, Section 2.102 (1) effective January 1, 2023. Adopted by Urban County Council September 22, 2022.

2023 Meeting Schedule

January 24	August 22
March 14	October 10
May 2	November 14
June 13	



Social Services and Public Safety Committee

March 14, 2023

Summary and Motions

Chair Reynolds called the meeting to order at 1:01 p.m. Committee Members Ellinger, J. Brown, Fogle, Monarrez, Gray, F. Brown, Baxter, Sevigny, and Plomin were in attendance. Council Members Sheehan, Lynch, and Vice Mayor Wu were also present as non-voting members.

I. Approval of January 24, 2023 Committee Summary

Motion by Gray to Approve the January 24, 2023 Committee Summary. Seconded by Baxter. Motion passed without dissent.

II. Community Paramedicine Program Update

Chief Jason Wells, with the Lexington Fire Department, introduced the paramedicine team and Captain Seth Lockard began the presentation by reviewing the history of the program since the Assistance to Firefighters Grant (AFG) was awarded in 2017. He spoke about the process for referrals and how they are responded to depending on which type of response team is necessary. He reviewed the 2022 calendar year which included over 350 unique individuals and over 1,800 non-fatal overdoses. Wells reviewed a graph for EMS call volume by year from 2010-2022 which showed a steady increase each year. He spoke about why this program works and the ability for Paramedicine to team up with law enforcement and social workers is helpful. He requested that social worker positions be permanent.

There was some discussion about follow-up and Lockard explained that it depends on the individual. Speaking about social workers, Lockard said they are looking at building a budget to look at models for what staff could look like. When asked if they are requesting additional buggies in the proposed budget, Wells said they would in FY25, but they are looking at more creative ways to make this work with what they have. Speaking about call volume and if they receive more calls than they can handle, Lockard said the response time is getting longer. Lockard spoke about the current program hours and said typically they work 7a - 6p. They don't typically see people on Friday because connections get lost that close to the weekend. When asked about peer support or other support for mental and emotional health, Wells said there is a robust peer support team and resources are available to them as needed. There was some discussion about future needs and making sure the program has resources available. Wells confirmed funding would help and they would reach back out to talk about a vision for the program. No action was taken on this item.

III. Substance Use Disorder Intervention Program Update

Amy Baker with Department of Social Services began the presentation with a review of Substance Abuse Disorders (SUD). She spoke about what it means to be in recovery; harm reduction strategies; and Narcan administration. She reviewed fatality trends in the U.S. from 1999-2021 which showed significant increases in the last few years. She also reviewed overdose fatality trends in Lexington since 2014 which showed that Lexington surpassed 200 overdoses in 2020 and 2022. She mentioned some of the highlights for the program and she spoke about the Mayor's Substance Use Disorder Advisory Council. Speckert spoke about the National Opioid Litigation, beginning with lawsuits filed in 2017. She mentioned that

resolution of these cases tends to proceed along three tracks (Bellwether trials, bankruptcies, and settlements). She spoke about settlement payments and said every defendant has a different settlement term. She pointed out that it is difficult to predict when payments will be made and said the proposed settlement is currently in an opt-in period. She closed by reviewing next steps.

Speaking about options available if bankruptcy occurs before payment, Speckert said the obligation would appear on financials. When asked about comparative data for Lexington/KY/National trends for overdoses and if non-fatal overdoses are tracked, Baker said they track some. She noted the people of color percentage was 4% and now it is 14% so we have to pay attention to these numbers. Regarding media coverage, Baker spoke about the overdoses since 2018 and noted the number in 2020 was very high. No action was taken on this item.

IV. Division of Community Corrections Update

Scott Colvin, Director of Community Corrections began the presentation by recognizing the team from the division. He mentioned consultants from National Institute of Corrections (NIC) who assessed the condition of the facility and the operations of the division. The consultants addressed six administrative and operational elements. He spoke about employee retention and said current staffing is unsustainable. They are working on a plan to address staffing by using recruitment of new officers, retention of veteran staff, and reduction in the current jail population. He reviewed current recruitment efforts and plans in place for rebranding recruitment efforts by targeting certain groups and working with media. He noted the importance of employee recognition and acknowledgment and said recognition programs will be restarted. He reviewed recommendations for allocating resources by reviewing work schedules, internships, reclassifying positions, and eliminating high ranking positions. He spoke about improving relationships with unions and bargaining unit employees. There is also a Use of Force review and a Use of Force Board will be implemented within 60 days. He pointed out the assessment shows that current conditions of confinement are inadequate and he closed by reviewing the conclusion of the consultants' report.

Speaking about the top-heaviness and how this will be addressed moving forward, Colvin said staffing is reviewed regularly and he mentioned the need to re-establish relationships since COVID. Committee members spoke about the transformational culture which was needed and said the change that has happened in only 4 months speaks volumes; we are committed to help however we can and make sure conditions are what they should be. When asked about a survey for staff and if it was official, Colvin said it was unofficial and it came from FOP. No action was taken on this item.

V. Items Referred to Committee

Motion by Fogle to adjourn at 2:57 p.m. Seconded by Baxter. Motion passed without dissent.

Police Technology Update

May 2, 2023

*Social Services & Public Safety Committee
Commander Matthew Greathouse, Lexington Police Department
May 2, 2023*



LEXINGTON



Flock Safety - License Plate Readers

- More than Half of the new (75) LPR are deployed
- LPR community education videos have been developed and are available on the department's transparency webpage
- A map of LPR locations has been provided on the department's transparency webpage. The LPR map will be reviewed quarterly and updated with any modification in LPR locations
- LPR statistics will continue to be updated



Traffic Cameras

- LFUCG traffic camera infrastructure has been developed over the past 20 years and was made accessible to the public in 2016 through the Lexingtonky.gov webpage
- Traffic Engineering manages the city's traffic camera infrastructure to include deployment locations for the purpose of traffic management
- Server upgrades have been completed to record all traffic cameras
- Kentucky Department for Libraries and Archives sets retention at 60 days
- Law Enforcement access restrictions, audits, and evidence procedures for the traffic camera recording system are outlined in department policy and will be strictly managed through the Intelligence Unit
- These cameras cannot be used for speed or red light enforcement, per Kentucky law



Technology Integration

- Fusus is a software solution that supports a Real-Time Intelligence Ecosystem that unifies public safety assets while also allowing community partnership integration
- Fusus Registry allows for voluntary public/private partnership integration:
 - Lexington residents can register their cameras through Fusus, where requests for video evidence can be sent/shared when crimes occur in their area to the department
 - Businesses can purchase a “Core” device from Fusus and integrate their controlled camera feeds for police use when public safety events occur on or around their property
 - The program is voluntary and access is controlled

Real-Time Intelligence Center

- Law Enforcement access is strictly managed through the Real-Time Intelligence Center for Public Safety Event and Investigative driven
- Lexington Police Department has created a Real-Time Intelligence Center (RTIC) within the Intelligence Unit to manage these technology integrations
 - 2 Police Intelligence Police Analyst positions have been requested in the budget to support the RTIC
- The mission of the RTIC is to provide real-time, up to the minute information to first responders on calls within the city. (Violent Crimes, Collisions, Active Shooter Incident, Public Safety/Community Events, Missing Persons, Hazmat/Fire Response, Severe Weather events, Disaster, etc.)



Real-Time Intelligence Center

- This seeks to create efficiencies, improve situational awareness, aid investigations, leverage and strengthen community partnerships, increase safety for responders, and ultimately provide a safer community through the integration of technology
- These technology investments will also support services of Lexington Fire and Emergency Services, Traffic Engineering, DEM, and other local law enforcement
- The link below demonstrates Fusus technology
 - <https://vimeo.com/367488468>

Technology Information

Departments Integrating Technology

- Cobb County, GA • South Bend, IN
- Atlanta, GA • Orlando, FL
- South Bend, IN • Birmingham, AL
- Fort Worth, TX • Winston-Salem, NC
- Dayton, OH • Louisville, KY



Technology Information

- The Lexington Police Department provides information regarding police technology through our department transparency webpage:

<https://www.lexingtonky.gov/police-transparency>

AFTER ACTION REVIEW: MARCH 3, 2023 (WIND STORM)

*Social Services and Public Safety Committee Meeting
Ken Armstrong, Commissioner of Public Safety
May 2, 2023*



LEXINGTON

Preparing For And Responding To Event(s)

- Mitigation of, preparing for, responding to, and recovery from
- Type, cause, notice, size of event, and duration
- Internal Response: Almost all departments can and did play a part in some way
- External Response: Identify what community partners and other governmental agencies that may provide assistance

Time Line For This Event

Monday February 27th

- Advised that storm event may be occurring later in the week, but size and intensity has not been confirmed. Discussed with all members of Public Safety Team and mentioned in Mayor's Bi-weekly meeting.

Wednesday March 1st

- Emergency Management (DEM) is updated by state that storm may include heavy winds and possible tornados.
- Information shared with LFUCG partners.

Thursday March 2nd

- Weather update changes little, but each division is contacted and advised to take measures to ensure proper staffing is available (time frame of storm is estimated to arrive at 12-1, but later changes to 2-4).
- National Weather Service (NWS) issues a High Wind Warning that includes Fayette County for 3/3/23.

Time Line For This Event...Continued

Friday March 3rd

- Based on new projections and information from Western Kentucky, high sustained winds are likely to arrive for 3p-6p.
- Non-essential LFUCG employees sent home.
- Governor declares State of Emergency for the entire state.
- Emergency Operations Center (EOC) is activated virtually.
- Media and social media are formally used to encourage citizens to not travel, be weather aware and take shelter when storm arrives.
- Re-contact is made with all divisions in PS and staffing measures begin to take place. This included calling people into work and “holding over” personnel. It also includes activating additional apparatus and support equipment to aid in the initial response to the storm.
- Outdoor warning sirens activated at 12:30pm regarding NWS’s Tornado Watch
- Outdoor warning sirens activated at 3:30pm regarding NWS’s Severe Thunder Storm Warning
- As storm arrives, Streets and Roads, Waste Management and Parks begin to address calls for service related to tree and storm debris with increased staffing via the Storm Response Team activation.
- Citizens advised how to file damage reports with DEM via website.
- Traffic Engineering works with others to address and identify traffic light issues and closed roads.
- Water Quality responds to loss of power at pump stations.

Time Line For This Event...Continued

Saturday March 4th

- EOC is fully activated and done in-person (311 operational as well).
- Mayor declares a State of Emergency.
- News conference held to update citizens.
- Driver Training Pad at Old Frankfort Pike opens for the public to deposit storm debris.
- Increased staffing levels in LFUCG are still present and would remain in place until the morning of March 6th.
- Expanded debris pickup services inside the urban services area

Sunday March 5th

- Recovery and debris removal efforts progress as KU continues to restore electricity.
- All major roads are open with some intersections being powered by inverters.
- Waste Management organizes “public drop off” at the Haley Pike Landfill at no cost to residents thru the end of March.

Monday March 6th to Wednesday March 8th

- LFUCG returns to “normal” operations, but will assist KU and others when needed to address traffic and safety hazards.
- Continued to focus on residential debris cleanup left at the curb for another 3 weeks.
- Clean-up assistance and addressing LFUCG properties continues.

Public Safety: Emergency Management

Primary Responsibilities

- Assist governmental and non-governmental bodies in preparing, responding to, and recovery from events. Liaison with entities outside and inside LFUCG to address community needs. Educate the public on actions they can take to prepare for events.

Positives

- Pre-event weather monitoring and information sent to numerous internal and external partners with heightened media coverage and alerts occurring as well
- Recent Web-EOC training for new 311 employees
- Citizen self-reporting damage assessment (1,824 reports),

Challenges

- Contact with KU representatives in State EOC and KU Operations Center, via phone lines and cellular were limited at times (recently addressed with KU)
- Virtual EOS operations did not completely fit operational needs

Future Needs

- Bring critical EOC Coordinators to the EOC in person
- Ensure responsibilities and expectations are clear to all EOC Coordinators
- Clarify the new policy and capabilities of the Red Cross (In Process)
- Work to obtain medical device charging stations and mobile oxygen supply units (Grant)

Public Safety: E-911

Positives

- Planned ahead when the weather advisory was received and held over employees to assist with call volume.
- When there appeared to be an issue with the Automated Call Distribution System (ACL), E911 quickly and successfully switched over to a remote variable application on handheld phones at each operator's work stations. All incoming calls were handled with minimum interruptions. (ACL vs. Computer Aided Dispatch System.)
- Answered, entered, prioritized and dispatched more than 1200 calls from 3p-11p on 3/3.

Challenges

- The power surge caused a system wide disruption in the ACL affecting all 40 counties of the Central Kentucky 911 Network (CKY911).
- Five supervisors were answering incoming calls and assisting in dispatch
- Reaching Kentucky Utilities (Initial Response).

Future Needs

- E-911 should mirror the Incident Command Structure for the Dispatch Floor (one overall team leader.)
- Utilize new grant funds to "refresh" the CKY911 Network. Keeping Lexington's selective routers refreshed helps ensure the ability to receive and process 911 calls across the network.

Public Safety: Fire And Emergency Services

Positives

- LFD administration identified a potential community wide weather event 72 hours prior.
- Plans were put in place to have off duty command staff on hand at the EOC, E911, and platoon command office to help prioritize calls, response matrix and personnel management. Reduced responses implemented prior to increased call volumes.
- Additional personnel and equipment (12 units) placed in service to respond to calls.

Challenges

- Dedicated communication mechanisms failed between E911 and Kentucky Utilities. This created an issue with prioritizing utility cutoff responses.
- Additional units placed in to service were unrecognized by the CAD dispatching system. This created an issue in maximizing the ability for the CAD to send the closest unit to an incident.
- Identified a lack of necessary equipment (e.g. chainsaws) on companies in the field.

Future Needs

- Effective call back system for all LFD personnel. Active 911 App testing (3/28) has proven this to be a viable option.
- Configure CAD settings to recognize all on duty units and their location. Crew Force App testing has proven this to be a viable remedy. Crew Force roll out ETA beginning FY2024
- Update Continuity of Operations Plans. This will be done as part of the 2024 LFD Strategic Planning and Accreditation Processes. "Storm Mode D" development to trigger reduced responses, personnel call backs, additional resources and altered standards of response.
- Establish a plan to better distribute equipment in advance of known events

Public Safety: Fire And Emergency Services

Fire Related Responses

- 3/3 – 3/8 : 438 Total Incidents
- Structure Fire Dispatches : 11
- Working Structure Fires : 5
- Wires Down Dispatches : 47

Emergency Medical Services Related Responses

- 3/3-3/8: 891 Total Incidents
- Vehicle Accidents w/ JAWS: 11
- 1 Fatality – *The Lane, tree fell on occupied vehicle*

**64% increase in run volume from same period in 2022

Public Safety: Police Department

In addition to answering normal calls for service, the LPD also responded to an array of storm related incidents including:

- Trees and power lines down
- Traffic hazards
- Overturned tractor trailers
- One fatality incident
- Power outages
- Inoperable traffic signals

Public Safety: Police Department

Positives

- Emergency equipment was prepared in advance (barricade trucks, power inverters, and pool vehicles)
- Off duty personnel called in were able to respond quickly—Home Fleet
- Worked with Fleet Services to develop a fueling plan for the vehicles powering intersections

Challenges

- The LPD did not initially have enough power inverters to meet the demand of inoperable intersections
- Due to personnel shortages, not all units were fully staffed
- Barricades were not heavy enough to stay in place and were blown out of the roadway

Future Needs

- Additional power inverters and transfer switches for traffic boxes
- Identify a method to better secure unattended vehicles
- Barricade alternatives

Environmental Quality & Public Works

Positives

- Teamwork between multiple divisions. Several staff made up dedicated response teams. Great team atmosphere willing to do what's necessary to get through a challenge.
- No injuries reported during clean up.
- Water Quality has operation specific plans for both sewer overflows and pump stations
- Water Quality has emergency, mobile pumps of various sizes and an inventory of generators

Challenges

- Coordinating site specific response with KU
- Information provided to residents about street trees that resulted in wasn't consistent in terms of the responsibility of LFUCG vs. property owner or the neighboring property owner.
- Training gaps on some equipment
- Traffic signals with battery backups systems only last 2-4 hours without power and cannot accommodate inverter boxes for LPD, TE staff had to temporarily wire these locations to alternate power sources.
- There was not a good way other than LPD to find out which signals were without power. Our central traffic control system cannot 'see' beyond the first signalized intersection without power. (Real Time Intelligence Center.)

Environmental Quality & Public Works

Positives

- Teamwork between multiple divisions. Several staff made up dedicated response teams. Great team atmosphere willing to do what's necessary to get through a challenge.
- No injuries reported during clean up.
- Water Quality has operation specific plans for both sewer overflows and pump stations
- Water Quality has emergency, mobile pumps of various sizes and an inventory of generators

Challenges

- Information provided to residents about street trees that had upheaved or fallen, and that had resulted in damages to sidewalks, roadway pavement, and private property wasn't consistent in terms of what services were the responsibility of LFUCG vs. what was the responsibility of the property owner or the neighboring property owner.
- Training gaps on some equipment
- Traffic signals with battery backups systems only last 2-4 hours without power and cannot accommodate inverter boxes with easy hookups for LPD, had to temporarily wire in these locations to alternate power sources.
- There was not a good way other than LPD to find out which signals were without power. Our central traffic control system cannot 'see' beyond the first signalized intersection without power. If power is out at Harrodsburg & Lane Allen, we cannot have communications with signals further out Harrodsburg Road. (Real Time Intelligence Center.)



Environmental Quality & Public Works

Challenges: Continued

- Notifying staff to report. Many employees lost power at home further complicating after hours response.
- Staffing shortages. Multiple divisions are still experiencing vacancies and turnover and most of the positions being front line that work directly in disaster response.

Future Needs

- Additional knuckle booms or multi-use vehicles purchased or contracting with private entities.
- Supplementary truck mounted lighting.
- Schedule cross training on equipment with regular refreshers.
- Prepare to engage emergency contracts for support.
- Continue hiring
- Complete an update of our debris and emergency response plans for each division. (In-Progress)

Department Of Social Services

EOC Participation

- Aging Services (1)
- Family Services (2)

Aging Services

- Assisted approximately 12 seniors with groceries
- Satellite centers remained open
- Challenges:
 - Life Lane location closed to clients due to power outage

Youth and Family Services

- Continued operations as usual with no interruption in services

Housing Advocacy And Community Development: Code Enforcement

- Actions taken during recovery stage of event.
- Code Enforcement Officers and Nuisance Officers reported damage observed during their normal operations using the Crisis Tracking App.
- Assisted DEM with obtaining a overall understanding of the extent of damage.
- Officers did not initially issue Notices of Violation or order abatements unless there was a health/safety risk or access issues – 2 properties were condemned due to extensive roof damage. (1,824 reports)
- It's important to balance the need to give property owners time to clean up and repair damage against normal enforcement duties.

Going Forward

- 1) Activation of EOC will be in-person only.
- 2) Alternative or “back-up” communication avenues will be in place with vital non-governmental entities who may play a part in the event (i.e. utility companies).
- 3) “Refresh” of the Automated Call Distribution System (CKY-911) will occur via our new grant.
- 4) Obtain additional equipment outlined by each department (i.e. more inverters for police vehicles, battery powered chainsaws for Fire, EQPW mounted lights, etc.).
- 5) Continue to update training, MOUs/MOAs, and policies when needed.

Pointers And How Citizens Can Best Prepare

- BeReadyLexington.com (11 Languages)
 - Be Aware
 - Make a Plan
 - Build A Kit
- BeReady App
- Lex Alerts
- Facebook and Twitter
- AM1620 Radio
- Sign-Up for alerts with local media outlets (more than one)
- Only use cellphones when truly needed, car charger and/or battery pack as well
- Only call 911 if it is an emergency
- Stay off the roads and inside if at all possible

Questions?



Social Services and Public Safety

Referral Item	Current Sponsor	Date Referred	Last Presentation	Status	Registrar File ID
1 Expand the Adult Mental Health Court with an Aftercare Program	T. Fogle	July 9, 2020	August 11, 2020		0763-20
2 Substance Abuse Intervention	L. Sheehan	January 12, 2022	March 14, 2023		0302-23
3 Crime Reduction Technology	W. Baxter	September 21, 2021	October 18, 2022	May 2, 2023	1065-22
4 Division of Community Corrections Update	J. Brown	August 16, 2022	March 14, 2023		0301-23
5 Improve Enforcement of Traffic Laws (speeding, stop signs, etc.)	H. LeGris	October 23, 2018	May 7, 2019		0508-19
6 Assessment and Enforcement of Noise Ordinance	H. LeGris	July 5, 2022			
7 Review of Golf Cart Policies	L. Sheehan	October 11, 2022			
8 Eviction Diversion & Right to Counsel - Tenants' Bill of Rights	D. Wu	January 24, 2023			
9 Full After Action Assessment and Review	W. Baxter	March 7, 2023		May 2, 2023	0474-23
10 Review of the Innovative & Sustainable Portion of the Affordable Housing Fund Ordinance	L. Sheehan	March 21, 2023			
11 Source of Income Discrimination - Tenants' Bill of Rights	D. Sevigny	April 18, 2023			
Annual/Periodic Updates					
12 Office of Homelessness Prevention and Intervention Annual Report	L. Sheehan	June 7, 2022	September 6, 2022		0901-22
13 Annual NAMI - Fayette Mental Health Court Update	D. Gray	February 20, 2018	April 12, 2022		0360-22
14 Annual LFUCG Affordable Housing Fund, Initiatives and Projects Update	D. Gray	August 10, 2021	October 12, 2021	November 14, 2023	1026-21
15 Annual Juvenile Treatment Court Update	D. Gray	July 9, 2020	November 9, 2021		1164-21
16 Annual Update on Recruitment, Retirement, and Retention for Department of Public Safety	D. Sevigny	September 22, 2020	May 4, 2021	June 13, 2023	0450-21
17 Annual Community Paramedicine Program Update	J. Reynolds	July 6, 2021	March 14, 2023		0300-23
18 Annual Review of Code Enforcement	J. Reynolds	October 8, 2019	August 16, 2022		0814-22
19 ONE Lexington Programs Update: Safety Net, Hospital Based Violence Intervention, and New Vista	J. Reynolds	September 25, 2020	January 24, 2023		0080-23
20 Division and Program Reviews (Pilot Program)	J. Reynolds	November 30, 2021	December 6, 2022		
Subcommittees					
21 Gun Violence Task Force	J. Reynolds	October 11, 2022			

Updated 04/18/2023, KJT